



Hill's Veterinary Nutritional AdvocateSM

LEVEL II: APPLICATION

Hill's Veterinary Consultation Service

This "Application" will involve your phoning into the Hill's Veterinary Consultation Service. Your 3-5 minute discussion, ideally about a specific pet's nutrition, with one of the Veterinarians or Veterinary Technicians will demonstrate how friendly and easy this service is to access. You'll gain an appreciation for this valuable resource, and feel comfortable relying on Hill's VCS for a variety of issues related to proper pet nutrition. In doing so, you'll continually enhance your ability to communicate effectively with pet owners.

- If you are working in practice in the US, have your practice's six digit Hill's Account Number available (Used when you registered into VNA). This is not mandatory, but will be helpful.
- If you are not in practice, no Hill's Account Number is necessary.
- Phone the Hill's Veterinary Consultation Services toll-free at 1-800-548-8387.
- Identify yourself: "Hello, I am completing Level II of Hill's VNA, and would appreciate briefly discussing a pet's nutritional situation/ product... with you." If this is about an actual dog or cat seen in a practice, or even your own pet, please have pertinent information about the pet handy (age, breed, current health issues...). If you don't have a specific pet to discuss, prepare a few questions related to Hill's products that you'd like to know more about.
- You and your Hill's Consultation Veterinarian or Veterinary Technician will then have a brief, casual discussion, meant to make you feel comfortable with this resource.
- Your Hill's Consultation Veterinarian or Veterinary Technician will then provide you with a 4 digit "VNA Confirmation Number," specifically for you.

Record your four digit VNA Confirmation number here

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- Once you have contacted the Hill's Veterinary Consultation Services and received and recorded your VNA Confirmation Number, return to your "My Status" page at VNA.HillsVet.com. Enter your four digit number (above), verify/edit your mailing information, then click on "Submit" .